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**Our Mission...**

To provide services that inspire growth and empower people, of all abilities, to live full and meaningful lives.
Founded in 1955, Transitions enters its 64th year of service to the Quincy and Adams County area. We are one of the oldest human service agencies in the community, and we provide an array of services to help people become all that they are capable of being...
- developmental services for infants and toddlers
- counseling services for youth and adults
- substance abuse services
- psychiatric services
- crisis intervention services
- onsite access to primary healthcare services
- recovery services for persons who have a serious mental illness
- special education services for children who have severe developmental disabilities
- vocational services and life skills training services
- residential services (group homes and apartments)

We are a CARF (Commission on Accreditation of Rehabilitation Facilities) accredited agency and are proud of having maintained this accreditation since 1977. We are also a United Way funded agency and a certified Medicaid provider. We employ a dedicated staff of approximately 200 full and part-time employees.
I am soon going to complete my first year in the role of Transitions’ Executive Director. It is a role I am privileged to have. This past year has been exciting for me and filled with new experiences, challenges, and opportunities. I want to thank the Board of Directors and the staff for their support, guidance, and strong belief in our mission.

This past year we have expanded our service array through a partnership with SIU Center for Family Medicine. This partnership enables consumers to access psychiatry, as well as primary care services at Transitions. We are pleased to play a role in helping those we serve access primary care services that will lead to improved health outcomes for them.

We also added substance abuse services to our service array. Those whom we serve who also have substance abuse issues can receive treatment for those issues in conjunction with their mental health care.

For youth, homeless youth services are again being provided by the agency. Youth who are making the transition to adulthood can receive supports (assistance with rent, encouragement to continue their education, and life skills education) while they make this important transition.

The Adams County Mental Health Court will soon be operational. Transitions has played, and will continue to play, an important role in the Mental Health Court.

This past year we completed a comprehensive strategic planning process that will guide our efforts over the next three years ... and we received the highest accreditation awarded by the Commission for the Accreditation of Rehabilitation Facilities (CARF).

So many people play a role in all of these accomplishments ... I want to thank the volunteers who serve on our Boards of Directors, the outstanding staff who so capably serve our consumers, and you, our donors and supporters.

Mark Schmitz
Executive Director
Making a Difference

Board of Directors

Those volunteers who serve on our Boards of Directors indeed “make a difference”. We appreciate their leadership, their vision, and their service to Transitions and those we serve.

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Paul Rees, Ex-Officio
In Memoriam

During the past year, our community lost three important leaders...and Transitions lost three gentlemen who served our organization for years. We are saddened by their passing, but most grateful for their compassionate service and generous support.

Sam Rinella served on the Board of Directors for Transitions for 28 years. He joined the Board in 1990 and served in a variety of capacities, including Chairman from 1993 to 1995. Sam had a particular interest in the Transitions School...and the services the agency provides to children who have severe intellectual/developmental disabilities. We miss his vision, his leadership, and strong belief in our mission.

Harry “Bo” Eaton was a passionate supporter of Transitions’ programs and services, especially Transitions’ residential services. Bo joined the Transitions Board of Directors in 1986 and served the agency for more than 30 years. Bo was a kind and thoughtful man who generously supported the agency through his Board service. We miss his friendship, his warmth, and thoughtful manner.

Henry Murray was Transitions’ fifth Executive Director. He served as Executive Director from 1976 until 1992. During his tenure, the agency expanded its programs and services, especially in the area of residential services. An energetic and passionate advocate for people who have disabilities, Hank left an indelible mark on our agency ... and the social service community.
• Substance abuse treatment services were added to the array of behavioral health services provided by the agency. These services enable those with dual diagnoses to receive mental health and substance abuse services in one location. During the short time substance abuse services were implemented, 40 individuals received these services in coordination with their mental health treatment.

• A partnership with the SIU Center for Family Medicine enables consumers to access psychiatry, as well as primary care services at Transitions. These services provide consumers with easy access to much-needed healthcare services.

• The agency handled 1,029 calls to its 24-hour crisis line this past year.

1,603 individuals received affordable behavioral health services.

100% of respondents to a satisfaction survey indicated they were highly satisfied with Transitions’ behavioral health services.

97% of respondents to a satisfaction survey reported they would recommend Transitions to a friend.
Helping People Live Meaningful Lives

Mental Health Services

• Case management and supportive services enabled individuals, who have a serious mental illness, to live well in the community.

• Transitions was awarded a grant from the Department of Human Services to provide First Episode Psychosis services. These services are evidence-based services that emphasize early intervention and comprehensive services that improve long term outcomes.

• Transitions’ Individual Placement and Support Program (IPS) was honored by the IL Dept. of Human Services for its high number of successful vocational placements and exemplary fidelity to the IPS model.

341 individuals who have a serious mental illness were provided case management and supportive services.

70 individuals who have a serious mental illness were placed into jobs in our community, with almost 30% retaining employment for more than 90 days.
Jane* struggled with depression and anxiety and participated in services at Transitions for several years. After graduating with a bachelor’s degree in microbiology, she discontinued outpatient counseling, but continued to take medications that were helpful to her – she was doing well. In the spring of 2014, she began experiencing symptoms of a serious mental illness. She began experiencing hallucinations – hearing voices of people screaming and being tortured. She also had delusions of being followed and thought that people wanted to harm her. Because of these fears, she checked the locks on her home continuously and was unable to leave her home without family accompanying her. In the summer of 2014, Jane was admitted to an inpatient mental health program. Over the course of several months, Jane returned to the hospital on three other occasions, due to the severity of her symptoms. During her last stay at the hospital, she was placed on a new medication and this medication has been very helpful to her. She has been symptom free since starting this medication. With her improved functioning as a result of the medication, Jane and her counselor were able to work on her becoming more active in the community, identifying stressors in her life and those things that trigger stress, as well as strategies for coping with stress. Jane and her counselor also worked on goals she hoped to accomplish. Today, Jane is doing well. She is engaged to be married and is working on a Master’s degree in biology at a regional university.

* Name and photo were changed to protect consumer’s identity.

“Transitions gave me extra support and gave me the connection to my treatment. I know that they’re always there to help if I need anything and I feel like they really care that I’m doing well.”

-*Jane, a client served at Transitions
Inspiring Growth

Child/Adolescent Services

• Our Parents as Teachers program served 229 young children and their parents/caregivers.

• Our services for homeless youth were expanded and assisted 43 youth make the transition to adulthood.

• The Transitions School provided special education services to 20 students during the 2017–2018 academic year.

• Summer groups were provided to youth who were involved in SASS services. Groups focused on self-esteem building and social/emotional skill building.

582 youth were provided crisis services and short-term counseling services through our SASS unit.

100% of families who responded to a satisfaction survey indicated they would recommend our Parents as Teachers program to other families.
Olivia* started the Parents as Teachers (PAT) program when she was 28 months old. Her mother, a single parent who was working part-time, referred Olivia to the program due to her behavioral issues. Unable to afford their own living arrangement, Olivia and her mother lived with another family member. Olivia’s mother was overwhelmed and stressed trying to parent her daughter and maintain employment.

A parent educator was assigned the family and began providing home visits to Olivia and her mother. She also encouraged mom to use our lending library and check out books and information related to child development and parenting. The parent educator worked with mom on setting limits and creating boundaries for Olivia. When mom learned how to set limits, Olivia’s behavior began to improve.

Eventually, mom decided to move into her own apartment and reconcile with Olivia’s biological father. After the reconciliation, Olivia’s father began participating in PAT parent groups. The family attended every parent group offered by the program. When Olivia turned three, she enrolled in pre-school. Her mother later reported to staff that Olivia had a successful first year in pre-school and her behavioral problems are now minimal!

* Name and photo were changed to protect consumer’s identity.
Inspiring Growth...

Intellectual/Developmental Disabilities Services

• 145 adults, who have an intellectual/developmental disability, participated in our New Horizons day program, a program that provides vocational and life skills training services.

• In partnership with The Crossing, Unique Harmony, a performing arts troupe composed of adults who have an intellectual/developmental disability, has entertained at several events in the tri-state area, including events at the Illinois Veterans Home and Hannibal’s Mark Twain Days.

• Increased community outings and community-based social/recreational opportunities for consumers were provided.

• 253 hours of volunteer service were provided to area groups by adults who have an intellectual/developmental disability.
Helping People Live Meaningful Lives

Residential Services

• Transitions provided residential care, in its group homes and supported apartments, to 71 adults during the past year.

• Residents of our group homes and supported apartments enjoyed outings to the Adams County Fair, the Illinois State Fair, the Fox Theater and Cardinal baseball games in St. Louis, as well as outings in the community.

• Intermittent supportive services were provided to 37 consumers who have an intellectual/developmental disability, enabling them to live successfully in our community.
The Williams Award is given annually to a staff member who goes above and beyond in the performance of his/her job. This award, named for Dr. Keith Williams, honors a staff member who quietly does his or her job. The recipient of the Williams Award for 2017 was Tammy Grissom, Bookkeeper/Accounting Clerk. She has been employed by Transitions for 23 years.

Tammy is described by her peers as gracious, with a quiet demeanor. While her job does not involve significant client contact, she does interface with our consumers in regard to payroll and paychecks. Staff, who have witnessed her dealing with consumers in regard to paychecks, report she is kind, respectful, and always willing to meet their needs.

All of us at Transitions rely on her quiet professionalism in handling payroll issues and time clock issues. She is always willing to assist staff in “correcting a time clock punch” or answer their questions in regard to time clock issues. She never appears frustrated or irritated when answering staff questions.

She is responsive to staff who have questions or problems for which they need her help. Staff who selected her for this award stated, “I know she will get back to me whenever I call her for help”.

Congratulations, Tammy, on being our Williams Award Recipient for 2017!
FY18 Service Statistics  
July 1, 2017 – June 30, 2018

Total Consumers Served
Number of Registered Consumers Served ................................................................. 2,833
Emergency/Screening Contacts .................................................................................. 1,773
Number of Collaterals Seen ......................................................................................... 1,870
Community Education Contacts .................................................................................. 2,118
Total ............................................................................................................................ 8,594

Consumers Served by Program Area (duplicated count)
Mental Health Services
Behavioral Health / Substance Use Services .............................................................. 1,643
Mental Health / Community Support Services .......................................................... 423
Suicide Prevention & Crisis Service .......................................................................... 1,029

Services for Youth
Infant and Toddler Services / Parents as Teachers ...................................................... 229
Screening/Assessment and Stabilization Services ....................................................... 582
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*Percentages indicate the proportion of total revenue or expenses.*
Thank You... to those who have given their time & talents in volunteer service.

Tara August
Todd Bale
Olivia Billapando
Mark Clifton
Angie Dean
Marcus Deege
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Rich Zeidler
The Donor Roll

July 1, 2017 – June 30, 2018

We recognize those who have generously provided support through their charitable gifts. Gifts to Transitions of Western Illinois, Adams County Mental Health & Retardation Assn., and the Transitions Foundation.

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Katherine Squire

In Memory of Dr. & Mrs. George Borden
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Sam Rinella

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Bill & Kathy Wolters
Lowell Yates
George Youtzy
Jim Rinella
Harold & Dorothy Zopf

In Honor of Gina Ruffcorn
DOT Foods
In Honor of Joy Schmitt
Quincy Medical Group
THE LEGACY SOCIETY

Membership in the Transitions Foundation Legacy Society is afforded to those generous donors who have made provisions to support Transitions through their estate plans. We deeply appreciate their concern for those with mental disabilities and their desire to support programs and services that will assist people with disabilities for years to come.

Dee Matthews*
Veronica Perkins*
John & Lani Schneider*
Tom & Judy McKenna*
Anonymous*
Dorothy Snyder*
Barbara Baker Chapin*
Anonymous
Mary E. Stormer
Mark & Susan Schmitz
Joel & Syndi Peck*
Cindy Freels*
Marcie Kramer*
Dave & Ann Reis*
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